

ScratchandMatch Prize Terms & Conditions:

- Every card is a potential winning card with a prize of £50.
- The prize fund is payable when you reveal twelve winning symbols.

From time to time there may be an unforeseen event which may affect your game play due to a disruption in service whereby an error, service interruption or mistake (“Disconnection”) occurs. The Disconnection may occur due to a human error or a technical failure on the Website(s) or Software. In situations like this and depending on the type of disconnection, the following conditions apply:

1. If a Disconnection takes place after your game has finished and there are no further actions to take that may affect the result of your game, then the result of the game will stand and the outcome treated accordingly.
2. If a Disconnection takes place before the result of a game can be recorded, IE there is no outcome, then the game play will be made void.

In the event of a Disconnection please contact us via email with details of the disconnection type and date it occurred for us to investigate it further.

Scratch and Match Compliance Department
consumerdataprotection@dlg.co.uk